

ORDERING YOUR ROSES FROM ROSS ROSES

ORDERS CAN BE PLACED FROM SPRING ONWARDS

DESPATCH SEASON – Begins 1st June, closes end August

Please note minimum number of plants per order is 2 roses.

You may lodge your order in the following ways:

CALL: At Willunga during business hours.

MAIL: Use the form provided in the catalogue where possible. Print clearly, indicate substitutes where required, delivered or collect. Calculate and enclose the required payment.

PHONE: During business hours. Phone No. (08) 8556 2555

FAX: Use the form in the catalogue. Fax No. (08) 8556 2955

EMAIL: orders@rossroses.com.au

We acknowledge all new orders received before July.

ADDITIONS: You may add to your original order, but these are not necessarily acknowledged. Large additions late in the season may have to be treated as a separate order.

Always mention that you have already placed an order, to avoid a split consignment.

SIZE AND QUALITY: As our rose selection is so diverse, from moderns through to the rare and old-fashioned, the saleable size of certain varieties will naturally vary. For this very reason, many roses listed in this catalogue are generally not available through other nurseries. Be assured, we choose only the best sized plants available of each variety for inclusion in your order.

PRICE: Our pricing relates to the rarity and degree of difficulty to produce rather than the size of any given plant.

SHORTAGES: We grow our plants at our own nursery whenever possible. Should there be a shortfall of our expected numbers such as from adverse growing conditions, you can be assured that the available plants will be allocated strictly in the sequence in which orders have been received.

SUBSTITUTES: We do not substitute unless you request it. Help us to help you when we are required to substitute. List some alternative names, or explain your preferred colour, size or effect that you want to achieve.

GUARANTEE: We believe that our plants are fresh, healthy and correctly named when sent out. If a plant turns out to be obviously incorrectly labelled, we will replace it without any charge the next season. As roses are perishable plants, and can be affected in many ways once they leave our care, we cannot automatically accept responsibility for losses. However if problems arise contact our office as soon as possible for we may be able to advise ways in which to help.

Ross Roses website: www.rossroses.com.au

A complete photographic library of our varieties
as well as useful information and handy hints.

If you cannot find a special rose in our catalogue contact us, and we may be able to bud to order for you.

**ALL PRICES WITHIN THE 2010 WEB SITE ARE INCLUSIVE OF GST
THESE PRICES SUPERSEDES ALL PREVIOUS PRICES**

ROSE PRICES FOR 2010

Bush & Climbing Roses:

CODE A \$11.00
B \$14.00
C \$17.00

Stems (Standard):

E..... \$32.00
F..... \$34.00

Weeping Stems..... **\$75.00**

FREIGHT or DELIVERY: (includes packing and GST) should be calculated as follows:

Number of plants –

1 stem rose equals 2 bush roses

	3-10	11-25	26 plus
Adelaide (metropolitan area)	\$10.00	\$10.00	\$11.00
Elsewhere in South Australia	\$11.00	\$15.00	\$18.00
Victoria NSW, ACT	\$15.00	\$20.00	\$25.00
Qld., W.A., N.T., Tasmania	\$20.00	\$30.00	\$40.00

Orders are delivered unless we are informed that you are collecting at Willunga

Your plants are packed to remain fresh for two or three weeks in transit, so do not worry about short delays, nor is it worth spending extra on express deliveries.

CONFIRMATION

We will advise you when your order is ready for collection, or expected date of despatch.

Collection from Willunga – 10am to 4.30pm daily.

PAYMENT

FULL PAYMENT is required on lodgement of all orders under \$200, or 50% deposit if over \$200. Remember to add freight in your calculations.

ALL ORDERS MUST BE FULLY PAID PRIOR TO DESPATCH

Method of Payment

Cheques and Money Orders to be made payable to ROSS ROSES

Mastercard and Visa may be authorised by mail, phone or FAX by quoting your name (as it appears on the card), number and expiry date.

Refunds when applicable, are made in early September unless requested otherwise.

Any re-orders within current season can be used to absorb the credit.

ROSS ROSES ORDER FORM

St Andrews Tce (PO Box 23) Willunga SA 5172
Telephone (08) 8556 2555 Fax: (08) 8556 2955

Name:.....

Address:.....

.....

Postcode:..... Phone: (business hours).....

Fax:.....

Send (deliver or post)

Collect at Willunga

If a rose is sold out,
do you requires a substitute?

Yes (if required, list over page)
or we will select a close alternative for you.

No

Special Instructions:

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I enclose a Cheque/Money Order payment of: \$.....

Or, debit my Bankcard/mastercard/Visa Account by the above amount.

Card No:/...../...../..... Expiry date:.....

Authority No: Signature:
(last 3 digits on card by signature)

Qty	Variety (state if Bush, Climber or Stem)	
		<i>Plus Freight and Packaging</i>
Total		

(Continued over page if required)

